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|  | SANCHAR NIGAM EXECUTIVES’ ASSOCIATION(INDIA)KERALA CIRCLE(SNEA Bhavan, Dharmalayam Road, Trivandrum - 695001) |
| CIRCLE PRESIDENT ***K.D.Sebastian***  ***Dy.General Manager (PC) MS. Telephone Exchange, Panampilly Nagar,***  ***Ernakulam.***  ***🕾 0484-2319000 (O)***  ***2349900 (R)***  ***9447144100 (M)*** CIRCLE SECRETARY ***N.A.Abraham***  ***DE BSS TVM***  ***Mobile Services***  ***Opp Police HQtrs,***  ***Vellayambalam.***  ***Trivandrum-695010***  ***🕾 0471-2337352(O)***  ***2320010 (F)***  ***2311177(R)***  ***9447001177(M)*** CIRCLE TREASURER*P. Janardhanan* ***Sub Divisional Engineer***  ***Broad Band, ,O/o CGMT, Kerala , Trivandrum***  ***0471-2307574(O)***  ***0471-2318382(R),***  ***9446538530 (M)*** | To  Shri.B.Sunilkumar  General Manager(NP-CM),  Mobile Services,  Trivandrum. No.SNEA/KRL/CGM/2008-2009/27 Dated at Trivandrum 28-11-2009 Sub: Disconnection of Service Mobile Connections to Executives in Mobile Services of Kerala- reg  Respected Sir,  It is with heavy heartburn that we would like to bring to your notice the following facts for your kind consideration and favourable action.  It is but a well known fact that the executives working in the Mobile Services spend most of their time in the field for site acquisition, installation, operation and maintenance, NQM and other field activities with no concern for their own personal comfort or duty time limits. The growth of the Kerala Mobile sector from a mere 40,000 to the present 31,00,000 odd with but a meager increase in the staff strength has been achieved not without many straining their nerves. It is quite natural that during their field jobs they will have to be in constant touch with various agencies as a part of their official duties and all these calls will have to be managed only through their mobile phones. A person like you, who has been fully involved in all field activities will need no further explanation. But unfortunately those that confine themselves to the cool comforts of the AC cabins with strict duty timings can never be expected to gauge the troubles that these set of executives have to undergo in putting up and running a system with the sweat of not only their brows but also their brains.  It may, therefore, not be considered an exaggeration that these executives have been subjected untold humiliation when their telephones are being disconnected without any scruples by the same Company for which they give their youth, their strength – yeah, even their blood – and their everything. They do not ask for bouquets but brickbats like these can never be stomached even by the bravest of them. Yes, sir, it is more than harsh to say the least, to come to know that in some cases huge sums of money have been deducted from their wages. How can even the most sadistic dictator stoop to so low levels, whoever he is, we know definitely without your knowledge much less with your concurrence. Such dictator like tendencies, needless to say deflates the confidence and the verve of the hard working and sincere executive. Do we need this at this time when we are eagerly looking forward to another successful Project execution, which hitherto has been progressing well and fast with the total involvement of one and all. Let us shun the theories and dogmas of the olden days, when our crawling days were comfortable enough for everyone. But not so any more. So let us not applaud them. But at the same time let us not destroy them with such cruel, humiliating and insulting acts.  Therefore it is our fervent request to your knowing self that the actions taken by you to avoid disconnections in cases of certification continues in its proper spirit. The haste to disconnect has been already disturbing the precious customers. Now it is going down to the employees as well. So kindly instruct those hasty disconnectors to give sufficient time for the certification of the bills and disconnect, if at all required – which we are sure will not be required even in a single case – after sufficient reminders. After all they are our own employees within our own organization and not terrorists who will run away. Also, at the same time kindly ensure that all the amounts deducted from the salaries of the employees are refunded immediately and if required get the certification from them.  We hope you will look into the case immediately and cause reconnection of all disconnected telephones and refund of all amounts deducted from salaries.  Assuring you our total co-operation,  With kind regards,  Sincerely Yours,  ( N.A.Abraham)  Circle Secretary  SNEA (India), Kerala. |

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