

The General Manager (BP &IT)
O/o CGMT, Kerala Circle,
PMG Jn, Trivandrum-695033.
Tel:0471-2306161; FAX:2725252.



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

To

Sri.N.C.V.L..Narasimham
General Manager,BBNW
Bangalore
Fax.No.080-25808880

No. BBO/10-91/10-11/B/61

dt 7/08/2010

Sub: Policy guidelines for provision of Broadband connections to Employees in BSNL reg-

A lot of complaints are being received regarding the excess usage charges levied from BSNL employees who have taken broadband connections at a speed of 256KBps and discounted rate of **Rs 100 per month under startup plan of Rs-250** .The usage beyond the limit is now charged as per the previous tariff (Rs0.9 per MB) instead of prevailing tariff (Rs-0.6per MB) which came into effect from 01/04/2010. This is against the guidelines issued by Corporate office vide letter NO.2-6/05-PHA dt 20/10/2006 which is attached herewith.

Hence it is requested that all BSNL employees concessional broadband connection should be charged as per the start up plan (Present-BBG-250) where in the usage charge beyond the limit is Rs-0.6/Mb .Necessary modifications at P-3 billing may be undertaken immediately

Kindly treat this as **MOST URGENT**

General Manager,BP &IT
For CGMT
Trivandrum-33