



Sanchar Nigam Executives' Association, Kerala
SNEA Bhavan, Dharmalayam Road, Trivandrum - 695001

Circle President

George Varghese
DE Tripunithura, ENK
9447162900 (M)
gvsnea@gmail.com

Circle Secretary

T.Santhosh Kumar
SDE Mktg, Mkd Div, TVM
9446072525 (M)
cssneakerala@gmail.com

Circle Treasurer

G.Premkumar
SDE Mktg, Vlm Div, TVM
9447102277 (M)
prem Kumarg92@gmail.com

No. SNEA/KRL/CGM/2015-16/ 63

dated 07-10-2016

To

**Shri R.Mani, ITS
Chief General Manager Telecom,
BSNL, Kerala Circle
Thiruvananthapuram.**

**Sub:-Operating CSCs during continuous holiday from 8-10-2016 to 12-10-2016 reg:-
Ref:-Lr No: CSC-CFA/GENL/2013-16/95 dtd 5th October 2016.**

Respected Sir,

As per the letter under reference issued with the concurrence of CGMT, it was instructed that CSCs of Cat-I, Cat-II and Cat-III are to be operational from 8-10-2016 to 12-10-2016.

It is reported from even many of the Type-I CSCs that the customer turn up is very minimal on holidays. In some CSCs even the customer visit is NIL. In majority of the CSCs the total revenue earned during holidays is less than the total expenditure incurred on electricity usage. Besides, if we are engaging manpower on holidays without getting much business in return, compensatory OFF have to be given to them on another working day which in turn will badly affect the normal business day. Executives being responsible for arranging the duty on holidays are finding it difficult to compel the staff to attend duties on holidays without proper justification.

We are of the view that as our Company is doing business, we may act upon business point of view and if we found that any of the CSC is earning more revenue than the expenditure, definitely we must open that CSC for the sake of our business.

So we request to your goodself that necessary instructions may be given to the concerned authority to rethink in this matter and a comprehensive analysis may be conducted regarding the revenue and expenditure earned through CSCs on holiday's working.

Thanking You,

Yours Sincerely

(T Santhosh Kumar)
Circle Secretary.

Copy to : GM(HR), O/o CGMT, Trivandrum